



Business Management Statement Policy

At Avoclean window cleaning services we are committed to the values of innovation, trust, team work, transparency, ethics and sustainability.

Our objectives involve complying with:

- the requirements for Quality Management System required by ISO 9001:2008**

The aim is to deliver cleaning services through consultation, professional expertise, and sustainability principles. Our approach is use inspired leadership to encourage staff to continually improve cleaning processes and to acquire knowledge of new methods.

- the environmental management and strategies for ecological sustainable services using AS/NZS ISO 14001: 2004 as the standard to meet our legal requirements in the prevention of pollution**

The aim is to implement our services in a manner that gives the most appropriate sustainable outcomes and to minimise the impact of our operations by effective environment and resource management. Our approach is to respond to the challenges of ecological sustainability and being innovative in both the way we work and the solutions we provide.

- the occupational health and safety management requirements of AS/NZS 4801: 2001**

The aim is to provide a healthy and safe workplace for our staff, clients and visitors. Our approach is to integrate safety principles into our everyday business and improve on these by identifying potential hazards and assessing risks in the workplace, and putting in place controls to mitigate any recognised hazards and risks to eliminate injuries and illness.

Mark Knight

Director

26 July 2011